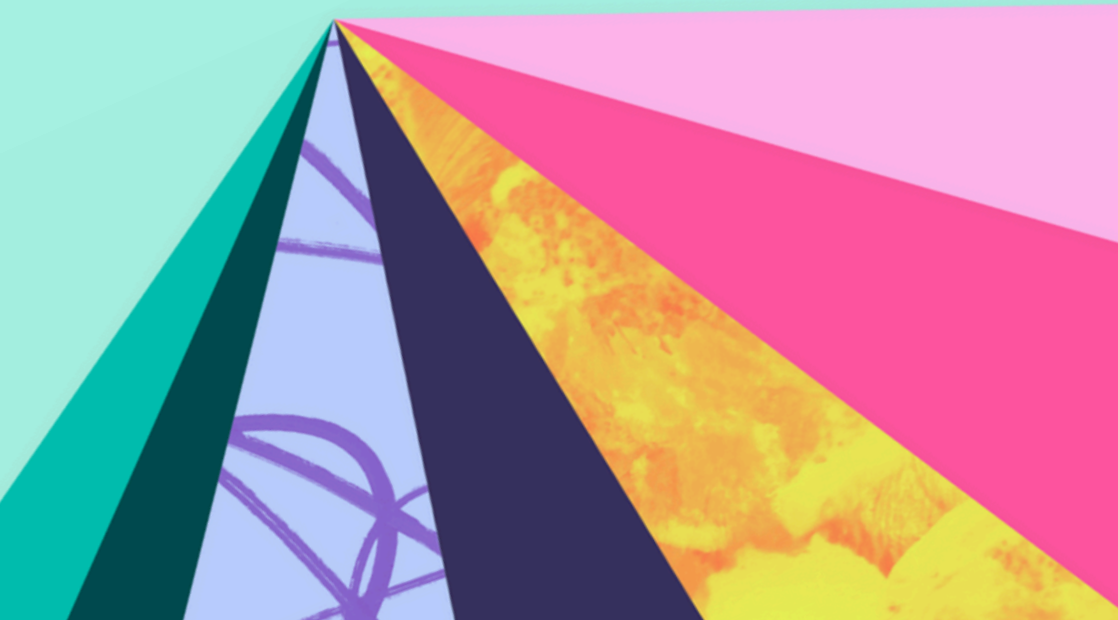


# Sefton SEND Information, Advice & Support Service (SENDIASS)

**Empowering** families of  
children & young people  
with SEND to understand  
**their rights** relating to  
**education, health & social  
care**



# Information & Advice

Sefton SENDIASS provides **free, confidential, independent** and **impartial** information, advice and support to families of children and young people aged 0–25 years with SEND in Sefton.

Our independently trained staff provide information, advice and support on:

- Your **rights** associated with SEND law, legislation and local policy
- **Guidance** on different processes (such as EHC needs assessments, appeals and tribunals)
- Information on relevant organisation's processes for **resolving** disagreements, complaints and means of redress

## Further Support

SENDIASS Practitioners can also help with:

- Face to face **consultations** to guide you through assessment, reviews and complaints paperwork
- Specific and **focused support** and representation in meetings with professionals, in mediations and at SENDIST Tribunals

Sefton SENDIASS is available to **professionals** for information and advice when working with families with SEND as well.

You do not need a diagnosis or Education, Health & Care Plan to access any SENDIAS Service

### Contact Us:

**Phone:** 01514 337 442

**Email:** [seftonsendiass@kids.org.uk](mailto:seftonsendiass@kids.org.uk)

**Web:** [kids.org.uk/sefton-sendiass](http://kids.org.uk/sefton-sendiass)

